Supported Platforms

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Supported Platforms

This page contains information on the platforms generally supported for use with Campus.

- Upcoming Changes to Supported Platforms
- Supported Browsers
- Related Software Minimums
- Supported Platforms for Campus Premium Products
- Point of Sale Terminal Minimums
- Accessing the Campus Web Application from Mobile/Tablet Devices
- Frequently Asked Questions (FAQ)

> For Campus mobile application support and recommended browser settings, see the following articles:
>
> - Campus Mobile App Requirements
> - Recommended Browser Settings

Upcoming Changes to Supported Platforms

Notable upcoming changes to platform support are summarized in the following table.

Item	Details	Effective Date
Microsoft Edge	Support for Microsoft Edge is forthcoming.	TBD

Supported Browsers

The following table displays supported combinations of browsers for general use of Campus.

Windows	
Browser	**Supported Version**
Internet Explorer	IE 11.x
Chrome	Campus supports the current and most recent previous version of Chrome. > Campus advises against using Chrome when uploading Simple Forms (FDF) via the Form Documents tool.
Firefox	Campus supports the current and most recent previous version of Firefox.
Mac	
Browser	**Supported Version**

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Safari	Safari 9.x Safari 6, 7, and 8 are no longer supported. Please update to Safari 9. If you have you issues, please contact Campus Support.
Chrome	Campus supports the current and most recent previous version of Chrome. Campus advises against using Chrome when uploading Simple Forms (FDF) via the Form Documents tool.
Firefox	Campus supports the current and most recent previous version of Firefox.
iOS	
Browser	**Supported Version**
	The Campus web application is currently not supported for use on iOS devices.
Android	
	The Campus web application is currently not supported for use on Android devices.

Related Software Minimums

The following table describes the Campus-supported minimum versions of third-party software needed to properly use Campus.

Adobe Flash	Adobe Flash Player 10.X or higher is required for use of the Data Analysis tool on all Campus-supported platforms.
Adobe Reader	Infinite Campus does not support the use of Adobe Reader on platforms that are not supported by the third-party product vendors. See the following articles for more information: • Internet Explorer - Properly Saving FDF Forms • Firefox - Enabling Adobe Acrobat to Open PDF/FDF Files • Safari - Properly Opening FDF/PDF Files • Chrome - Disabling the Chrome PDF Viewer **Note to Macintosh Users:** • FDFs do not work for users on OS X 10.6+ using Safari 5.1+ unless Adobe Reader is updated to 10.1.3 or higher. • Camino use is not supported. • FDF files are not supported in Chrome for Mac. Please open these files within Adobe Reader.
Java Version	Standard Version 6 Update 12

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Supported Platforms for Campus Premium Products

This section contains requirements for Campus Premium Product add-on features that may not apply to all users.

Campus Premium Product	Supported Platform/Minimum Requirements
Finance	Adobe Flash Player 10.1

Point of Sale Terminal Minimums

The following table indicates the recommended minimum operating requirements for use of Campus Food Service on Point of Sale terminals:

> Campus does not support Campus Food Service running on Macintosh-based terminals at this time. All terminals must be PC based.

	Supported Minimums	Recommended Minimums
	Issues encountered while operating at levels below those listed in these columns will NOT be supported.	Though lower levels may be supported, Infinite Campus recommends that users operate at or above the levels listed in these columns.
Operating System	POSReady 2009, POSReady7, Windows 7 (Any Version), and Windows 8.0	POSReady7 (which is an embedded Windows 7 version)
Processor	Intel Celeron D 64-bit @ 2.53 GHz (Single Core)	Intel Celeron E1500 64-bit @ 2.2 GHz (Dual-Core)
Memory	512MB DDR2	1GB DDR2
Hard Drive	80GB 7200RPM SATA-300	160GB 7200RPM SATA-300
Network Connection	10/100 full duplex wired or 802.11g/n wireless	10/100 full duplex wired
Java	Java 1.7.x Release Pack .1621 introduced POS Terminal updates that require a minimum of Java 1.7 in order to install and function properly.	Java 1.8.x Release Pack .1621 introduced POS Terminal updates that require a minimum of Java 1.7 in order to install and function properly.

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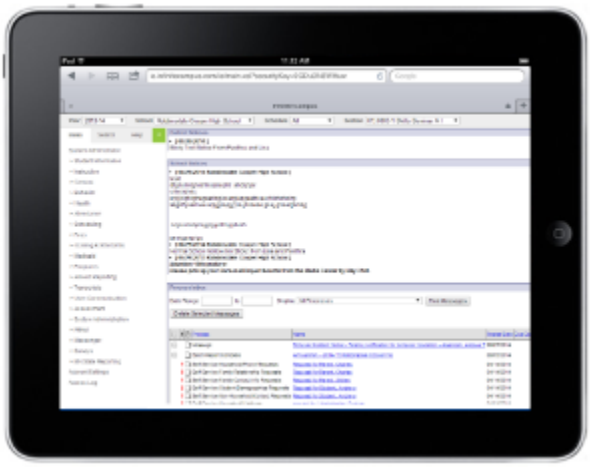
Internet Browsers	Please refer to the Supported Browser Combinations section. Mozilla Firefox is the preferred browser for POSReady2009.
Adobe Reader	Infinite Campus does not support the user of Adobe Reader on platforms that are not supported by the third-party product vendors.

Accessing the Campus Web Application from Mobile/Tablet Devices

While we work to add additional mobile/tablet friendly interfaces, feel free to use your tablet to access the Campus web application. Please note there are some Campus features which use Java or Flash which aren't supported on today's mobile operating systems. Also, if issues arise we will do our best to fix any problems which keep the web application from working.

Due to the numerous inconsistencies among the mobile and tablet operating systems, devices, and browsers, Infinite Campus does not officially support the use of the Campus web application on mobile devices and tablets.



Users can access Campus Portal information on Apple and Android devices using the Campus Mobile Portal App. See the Campus Mobile Portal article for more information.

Frequently Asked Questions (FAQ)

To view a list of frequently asked questions about Campus supported platforms, please see the Frequently Asked Questions (Supported Platforms) article.

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